Grand Rapids Public Utilities Commission



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Client Overview

- Regional municipal utility provider serving Grand Rapids community
- Multi-facility municipal utility system
- Strategic planning and procurement support for facility security improvements
- Security modernization for municipal utility infrastructure

Project Highlights:

- Updated security access control systems across multiple utility facilities
- Modernized security camera systems to improve monitoring and coverage
- Standardized security technology across GRPU facilities
- Improved facility monitoring and security coverage
- Enhanced overall safety and security for critical utility infrastructure
- Six facilities included in the project
- Completed in 10 weeks

Phase I:

Security Assessment & System Planning

- Assessment of existing security and access control systems across all facilities
- Needs assessment and development of comprehensive security upgrade strategy
- Development and facilitation of Request for Proposals (RFP) for qualified security vendors
- Coordinated facility walkthroughs and vendor site visits
- Evaluation of vendor proposals and long-term system capabilities
- Analysis of integration potential between access control, camera systems, and gate systems
- Delivered recommendation for a scalable security system solution
- Project completed on time and within budget

Phase II:

System Implementation & Security Upgrades

- American Eagle selected as security provider through formal RFP process
- Installation and update of access control panel systems
- Installation and update of facility camera systems
- Security upgrades completed across 6 of 7 GRPU facilities
- Coordination between GRPU staff and vendor installation teams
- Oversight of project schedule and implementation process
- Project completed on time and within budget